



Kgatelopele: Repackaging the Service

Living the Promise

*Now MVA Fund reaches out
a helping hand to all on the road*

Good news for all road users in Botswana is that anybody hurt or affected by a road crash can now get help from Motor Vehicle Accident Fund.

Important changes to the Motor Vehicle Accident Fund Act enable the Fund to extend its relief services to all who are in need after suffering the pain, grief and trauma of a road crash. Previously, the Fund was able to help only those affected by road crashes that were caused by driver negligence.

These highly significant changes were made in the spirit of Vision 2016.

MVA Fund has the heavy responsibility to compensate those affected by road crashes and to restore them to as normal a life as possible, while also vigorously promoting road safety.

In carrying out this great duty the Fund operates in accordance with a clearly defined set of Service Standards. This is our Charter – our promise of service excellence to our customers.

The MVA Fund Service Standards will be launched on 10 November 2009. Guest speaker at the launch: Mr Jacob Modise, Chief Executive Officer Road Accident Fund of South Africa.

Contact an MVA Fund office or call 0800 600 739 toll free

Gaborone

MVA Fund House, Plot 50367, Fairgrounds Office Park. Tel: 3188533 Fax: 3188124

Francistown

Ngilichi House, Plot 306/7, Meriting Complex. Tel: 2410670 Fax: 2410700

Maun

Plot 1196, Shop D2, Engen Centre. Tel: 6861788 Fax: 6862021

Kang

Plot 659, Gamonyemana Ward. Tel/fax: 6517124/1

Palapye

House No. PA8MQ1/G, BHC Offices. Tel: 4921022 Fax: 4921024

Email: mvaFund@mvaFund.bw

Website: www.mvaFund.bw

